



## **PARTNERSHIPS SCRUTINY COMMITTEE – 20TH FEBRUARY 2018**

**SUBJECT: PUBLIC SERVICES BOARD PERFORMANCE - SUMMARY OF LATEST EXCEPTION REPORTS**

**REPORT BY: INTERIM CHIEF EXECUTIVE**

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### **1. PURPOSE OF REPORT**

- 1.1 To provide a summary of performance under the current single integrated plan, 'Caerphilly Delivers', of the Caerphilly Public Services Board.

### **2. SUMMARY**

- 2.1 The Caerphilly Public Services Board (PSB) performance management framework was presented to Partnerships Scrutiny Committee at its meeting of the 15<sup>th</sup> of February 2017. Committee requested that a performance report be provided at each meeting summarising, on an exception basis, the performance against the current public sector partnership plan. For the purposes of this report the performance summary is provided against the current single integrated plan, pending the PSB's first well-being plan for the county borough area.
- 2.2 The Caerphilly Public Services Board operates under a performance management framework that sets out and monitors the performance of partners against the current partnership plan. The summary provided below is the performance to end of September 2017 and has been considered by the PSB's Delivery, and Leads Groups. It reflects the exception reporting provided to the PSB at its meeting of the 5<sup>th</sup> of December 2017.

### **3. LINKS TO STRATEGY**

- 3.1 The Caerphilly Public Services Board has a statutory responsibility to contribute to the 7 National Well-being Goals for Wales. They must set local well-being objectives for the area and must take all reasonable steps to meet those objectives. In so doing the PSB must contribute to:
- A prosperous Wales
  - A resilient Wales
  - A healthier Wales
  - A more equal Wales
  - A Wales of cohesive communities
  - A Wales of vibrant culture and thriving Welsh language
  - A globally responsible Wales
- 3.2 The performance management framework of the PSB is one of the means by which it demonstrates that it has taken all reasonable steps to meet its objectives and contribute to the Well-being Goals.

3.3 Pending the development of the well-being plan for the area the Caerphilly Public Services Board have determined that they will continue to deliver the former Local Service Board's single integrated plan. The current partnership delivery themes are:

- Greener Caerphilly
- Healthier Caerphilly
- Learning Caerphilly
- Prosperous Caerphilly
- Safer Caerphilly

#### 4. THE REPORT

4.1 The Caerphilly PSB is continuing to deliver the existing single plan, 'Caerphilly Delivers', while the Well-being Plan is being developed under the Well-being of Future Generations (Wales) Act 2015. The Well-being Plan will be in place from May 2018; thereafter Committee will receive performance reporting under the new plan for the area commencing at its next meeting in September 2018.

4.2 For the current partnership plan quarterly scorecards demonstrate progress against actions and targets under each theme. These are supported by highlight reports that present any deviations from expected delivery, either positive or negative. The highlight reports are used to draw the PSB's attention to issues they may wish to note or consider.

4.3 Highlight reports under each of the five delivery themes of the single integrated plan are presented to each PSB meeting. Those considered at the meeting of the Caerphilly Public Services Board on the 5<sup>th</sup> of December 2017 can be found on the 'current minutes' section of the Board's website. This report summarises the highlight reports under each of the five themes; Greener Caerphilly, Healthier Caerphilly, Learning Caerphilly, Prosperous Caerphilly and Safer Caerphilly. Further information is provided in the associated scorecards.

4.4 The PSB's theme Delivery Groups are responsible to the Leads Group which meets on a quarterly basis to discuss the content of the scorecards and review highlight reports. The Leads Group is comprised of a single lead officer for each theme area at a senior rank in the relevant organisation. The current Leads Group membership is:

Greener Caerphilly – Katy Stephenson, Executive Director, Groundwork Wales  
 Healthier Caerphilly – Catherine Gregory, Partnerships Manger, ABUHB  
 Learning Caerphilly – Keri Cole, Chief Education Officer  
 Prosperous Caerphilly – David Whetter, Interim Head of Regeneration  
 Safer Caerphilly – Chief Inspector Paul Staniforth

Leads Group members are responsible for progress against each theme area and onward reporting to the PSB. Delivery and Leads Groups operate under terms of reference agreed by the Caerphilly PSB.

4.5 The cycle of performance meetings for 2017/2018 is:

|                                 | Quarter 1                  | Quarter 2                 | Quarter 3                 | Quarter 4            |
|---------------------------------|----------------------------|---------------------------|---------------------------|----------------------|
| Delivery Group                  | 10 <sup>th</sup> August    | 9 <sup>th</sup> November  | 8 <sup>th</sup> February  | 3 <sup>rd</sup> May  |
| Leads Group                     | 24 <sup>th</sup> August    | 23 <sup>rd</sup> November | 21 <sup>st</sup> February | 17 <sup>th</sup> May |
| Public Services Board           | 5 <sup>th</sup> September  | 5 <sup>th</sup> December  | 6 <sup>th</sup> March     | 5 <sup>th</sup> June |
| Partnerships Scrutiny Committee | 14 <sup>th</sup> September |                           | 20 <sup>th</sup> February |                      |

All scorecards and full highlight reports are posted on the PSB website, 'The Caerphilly We Want' in the interests of openness and transparency. Hyperlinks to the relevant pages are provided at Background Papers, below.

#### 4.6 GREENER CAERPHILLY EXCEPTION SUMMARY

| Priority area   | Summary  |
|---|--|
| Improving local environmental quality                             | The Healthy Rivers Project has worked at a number of locations to remove or reduce barriers to fish migration. The Caerphilly Culvert Fish Pass was completed on the Nant yr Aber by creating an oak barrage pool pass for migratory fish. Partners involved were Groundwork Wales, CCBC, Natural Resources Wales, South East Wales Rivers Trust, Welsh Water and Keep Wales Tidy.                                 |
| Reducing the causes and adapting to the effects of climate change | <p>-87% of the boroughs schools now have Green Flag status.</p> <p>-The Sirhowy Valley Honeybee Company has been further supported to maintain the SVHB Interactive Hive project at Ynysddu Primary School. To date over 150 workshops have been delivered to 1000 children.</p> <p>-CCBC works with the project and hosts hives on the roof of Ty Penallta. During 2016/17 the hives produced 50lbs of honey.</p> |
| Maximising the use of the environment for health benefits         | The Groundwork Green Team/Routes 2 Life project has developed an area of land that provides horticultural, countryside based and carpentry skills to socially excluded individuals and groups. The project has 10 regular volunteers and 22 members.   |

#### 4.7 HEALTHIER CAERPHILLY EXCEPTION SUMMARY

| Priority area  | Summary   |
|--|---|
| Improve lifestyles of the population in the county borough so that people recognise and take responsibility for their own health and well-being and make use of the opportunities and support available to them. | New data evidences that adult smoking rates in the county borough continue to reduce to (18% 2016/17). This is a considerable achievement, which is lower than the Welsh average, and supports a continued concerted effort by partners to work towards the national target (16% by 2020)   |
| Reduce the variation in healthy life expectancy in the county borough so that health and well-being of individuals experiencing disadvantage improves to the levels found among the advantaged.                  | 36 (47%) of the county boroughs infant/primary schools are engaging with The Daily Mile. This means that over 8000 pupils are completing exercise every day. The Daily Mile aims to get children fit by running (or walking) for 15 minutes per day. The Daily Mile is a partnership between Welsh Government, CCBC, Sport Caerphilly, Public Health Wales, the Welsh Network of Healthy Schools, Public Health Wales and The Daily Mile Cymru. |

#### 4.8 LEARNING CAERPHILLY EXCEPTION SUMMARY

| Priority area   | Summary   |
|---|---|
| Improve the level of basic skills and the number of achieved qualifications (formal and non-formal) to improve the life opportunities for families. | No exception to delivery.   |
| Develop a multi-agency approach to address the impact of poverty on pupil attainment.   | The Supporting Family Change (SFC) team delivers the team around the family for a large number of families where school attendance and attainment is an issue. SFC workers work with the family and professionals in Inclusion Services/Education Welfare and with Head Teachers to develop multi-agency plans to improve attendance and performance. SFC have recently appointed an Education Support Worker to support schools in identifying emerging needs to prevent young people becoming NEET.   |
| Ensure children, young people and families have the skills and resources to access job opportunities.   | <p>The Childcare Offer for Wales is being expanded to cover three Community Well-being Areas from January 2018- Mid-Valleys East, Lower Islwyn and Caerphilly Basin. CCBC is an early implementer area for the 30 hours free childcare offer for Wales. Parents working more than 16 hours per week, at minimum wage, with a child aged 3 or 4 in foundation phase could be eligible for 20 hrs free top up childcare. The offer will be rolled out across Wales by 2021. Since the pilot began in Mid-Valleys East 231 application forms have been requested, 92 children will have taken up places by January 2018.</p> <p>There are a wide range of volunteering opportunities across the borough and across a range of providers. There is an increasing interest in volunteering and community engagement. Some third sector projects are reporting an increase in volunteers moving into paid employment positions.</p> |

#### 4.9 PROSPEROUS CAERPHILLY EXCEPTION SUMMARY

| Priority area  | Summary  |
|--|--|
| Improve local employment opportunities including access to opportunities across a wider geographical area. | <p>-Data seems to indicate that the claimant count has plateaued with the total number of JSA and UC claimants hovering around 3000. However anecdotally it is reported that those remaining unemployed have significant barriers to employment.</p> <p>- The number of young people claiming has risen by 5.6% since June 2017. This will be monitored carefully into the New Year and will be considered by the Caerphilly Training and Education Forum.</p> |

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|   | <p>-Collaborative working with Welsh Government and other authorities has brought progress on two large projects Navigation Colliery and Caerphilly Miners</p> <p>-Urban Renewal and Strategic Planning are producing a number of City Deal strategic scheme proposals that will provide the focus for City Deal bids and activity</p> <p>- A successful Valleys Taskforce event was run on the 25<sup>th</sup> of September with a total of 19 different businesses and organisations attending to give views on what should be the priorities for the Caerphilly/Ystrad Mynach economic hub.</p> <p>-Community benefits remain a core requirement of particular contracts which provide an opportunity to increasing and enhancing skills and training opportunities</p> <p>-The Cardiff Capital Region City Deal will be an important contributor to this objective. Similar objectives are emerging as part of the well-being delivery plan and will be captured more fully as we move to the new partnership plan.</p> <p>- Through a combination of external EU funding bids and collaborative working with Welsh Government has provide opportunity to bring forward proposal that improve local employment opportunities at both Lawn Ind Est and Ty Du, Nelson.</p> |
| Improve standards of housing and communities giving appropriate access to services across the County Borough. | -The affordability of accommodation for single people under 35 and the ability to find move-on accommodation is a challenge, the use of existing underutilised council owned blocks and the development if supported accommodation is being explored.  |
| Provide support to enable local people to compete for all employment opportunities.                           | - Communities For Work Employment Officers have begun to transition to the future Employability Fund structures. The provision is moving to casework, intensive mentoring support. So far the transition has been a smooth one and outcomes have been positive.  |

#### 4.10 SAFER CAERPHILLY EXCEPTION SUMMARY

**NB\* All crime data is correct at the time of reporting but may fluctuate as incidents are investigated and potentially reclassified**

| Priority area  | Summary  |
|--|--|
| Reduce incidents of anti-social behaviour and reduce the fear of becoming a victim of anti-social behaviour. | -1392 incidents of ASB were reported to Gwent Police this quarter. A total of two injunctions were issued to juveniles. ASB referrals continue to receive a multi-agency |

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|   | <p>response. Over the long term the trend is markedly downwards.</p> <p>- A total of 77 individuals were referred to Strike 1 of the process (early stage warning letter), this compares to 104 in the same period last year.</p>  |
| Reduce crime and the fear of crime for the residents of the county borough.   | <p>-The PREVENT Counter-terrorism training continues to be rolled out to front line staff. The current round of training has concentrated on Social Services and Education staff.</p> <p>- A large scale community engagement event was held in Cwmcarn this quarter due to long-standing ASB in the area. After the event people reported that they had a lot more information on who to report issues to and more importantly felt confident that their issues would be dealt with. Four juveniles were referred for court action.</p>   |
| Reduce the harm caused to communities through substance misuse.   | <p>-The existing Designated Public Place Orders that restrict the drinking of alcohol in town and village centres across the borough were converted to new Public Spaces Protection Orders before October 2017, a requirement of the Anti-social Behaviour, Crime and Policing Act 2014. Signage is in the process of being changed focussing on the most problematic areas. There are a significant number of old style signs that have to be replaced to allow continued enforcement.</p> <p>-Gwent Police and the Police Crime Commissioner arranged a series of meetings with Head Teachers to discuss a shared action plan to address substance misuse.</p> |
| Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence         | No exceptions to delivery.   |
| Improve the education, information, early intervention, prevention and harm reduction in relation to substance misuse in the County Borough | No exceptions to delivery.   |

- 4.11 Gwent Association of Voluntary Organisations (GAVO) represents the third sector on the PSB. Its delivery arrangements cut across all priority theme areas under the current single integrated plan. The GAVO exception report for the second quarter of the year notes a number of highlight areas; 78 volunteers were placed, £129,197 of funding was obtained and notified to GAVO, 90 funding advice enquiries were responded to, 70 trustee enquiries were received-exceeding expectations. The Youth Volunteering Officer has made good links with CCBC Youth Service and the number of Millennium Volunteers is rising. GAVO note that whilst third sector funding is getting more difficult there is still enthusiasm within the sector, with 35 new groups registered. GAVO are currently negotiating the management of a third solar farm community benefit scheme. There has been an increase in the requests for support for third sector organisations to become either Community Interest Companies or Community Interest Organisations. Business Planning sessions have been identified as an area of emerging need.

## **5. WELL-BEING OF FUTURE GENERATIONS**

5.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:

- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
- Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
- Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
- Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
- Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

## **6. EQUALITIES IMPLICATIONS**

6.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout.

## **7. FINANCIAL IMPLICATIONS**

7.1 There are no financial implications in relation to this report.

## **8. PERSONNEL IMPLICATIONS**

8.1 There are no personnel implications in this report.

## **9. CONSULTATIONS**

9.1 This report has been sent to the consultee listed below and all comments received are reflected in this report.

## **10. RECOMMENDATIONS**

10.1 That Committee consider the summary performance under the Performance Management Framework of the Caerphilly Public Services Board and make any recommendations or comments.

## **11. REASONS FOR RECOMMENDATIONS**

11.1 To allow Partnerships Scrutiny Committee to discharge their responsibilities under Section 35 of the Well-being of Future Generations (Wales) Act 2015 having regard to the Welsh Government Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards.

## 12. STATUTORY POWER

### 12.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

Author: Kathryn Peters, Corporate Policy Manager, Caerphilly CBC and PSB Coordinator  
Consultees : Councillor David Poole, Leader and Chair of the PSB  
Councillor James Pritchard, Chair  
Councillor Dianne Price, Vice Chair  
Christina Harry, Interim Chief Executive  
Rob Hartshorn, Head of Public Protection  
Mike Eedy, Principal Accountant  
Anwen Rees, Senior Policy Officer (Equalities and Welsh Language)  
Shaun Watkins, Principal HR Officer

Background papers:

Monitoring pages PSB website -

Scorecards

<https://your.caerphilly.gov.uk/publicservicesboard/content/monitoring-scorecards>

Full Highlight Reports (Current Minutes)

<https://your.caerphilly.gov.uk/publicservicesboard/content/current-minutes>

Welsh Govt guidance on the scrutiny of Public Services Boards-

<http://gov.wales/docs/dpsp/publications/170817-public-services-boards-guidance-en.pdf>